



TERMS & CONDITIONS  
OF  
ELECTRIC DISTRIBUTION SERVICE

Effective: October 1, 2025

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## INTRODUCTION

Stony Plain Rural Electrification Association Ltd. ("Stony Plain REA") in its role as a wire owner has retained EQUUS REA Ltd. ("EQUUS") to be its Wire Services Provider ("WSP"). As Stony Plain REA's WSP, EQUUS will carry out the functions necessary to furnish electric distribution service to Stony Plain REA members. Such functions include but are not limited to, maintenance and operation of Stony Plain REA's electric distribution system, enabling Stony Plain REA members to purchase electricity for that member's own use from a retailer operating within the Stony Plain REA service area, and any other mutually agreed upon services that are included in Stony Plain REA's Electric Distribution System Operator Agreement with EQUUS.

These Terms and Conditions of Electric Distribution Service ("Terms and Conditions") govern the relationship between Stony Plain REA, EQUUS and Stony Plain REA Members. These Terms and Conditions serve as a companion to the Retailer Terms and Conditions of Electric Distribution Service of EQUUS, which are intended to enable retailers to acquire access to Stony Plain REA's electric distribution system for the purposes of allowing them to sell electricity directly to Stony Plain REA members.

Throughout these Terms and Conditions, the term "you" or "your" refers to a person who establishes membership with Stony Plain REA, including that member's affiliates, landlords, successors, or assigns, as the context requires. Use of the term "us," "we," or "Stony Plain REA" refers to Stony Plain Rural Electrification Association Ltd., EQUUS as its WSP, or any of its affiliates, successors, or assigns (or any or all of them) as the context requires.

This information sets out Stony Plain REA's Board-approved Terms and Conditions, which describe mutual responsibilities between Stony Plain REA, EQUUS, and Stony Plain REA's members. It is important that you read and understand this information because, as a member, you agree to abide by these Terms and Conditions, as amended from time to time.

These Terms and Conditions form part of Stony Plain REA's distribution tariff and are subject to all applicable legislation and Stony Plain REA's by-laws and policies. Stony Plain REA and EQUUS will provide all standard services according to Stony Plain REA's distribution tariff. All additional services, including payment for these services, are set out in Appendix A: Service Charges. We also file these Terms and Conditions (and any amendments) with the Alberta Utilities Commission for information purposes and post the current Terms and Conditions on our website: <https://www.stonyplainrea.com/>

We invite you to contact us if you have any questions or concerns.

## 1 BEING A MEMBER

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### Becoming a member

You become a member when you make arrangements with us for electric distribution service, either by installation of a new service, moving into, purchasing, or otherwise acquiring a property Stony Plain REA currently serves, or choosing to transfer to Stony Plain REA as your electric distribution service provider. You may be asked to provide an upfront security deposit, sign an Electric Service Contract, Electric Service Agreement or sign a utility right of way, or some or all of these. By receiving service from Stony Plain REA, you agree to be bound by these Terms and Conditions, and it is your agreement with Stony Plain REA or EQUUS for the delivery, acceptance, and payment for electric distribution service under the Stony Plain REA Rate Schedule attached to these Terms and Conditions as Appendix B. You also agree that if required by law, Stony Plain REA, or EQUUS, may disclose to FortisAlberta Inc. the fact of your membership in Stony Plain REA.

Stony Plain REA is and remains the owner of all facilities necessary to provide electric distribution services to its members. Payment by you for the installation of these facilities or use of an existing service does not entitle you to any individual ownership of these facilities.

If more than one person owns the property, these Terms and Conditions will apply to each of you individually, as well as to all of you jointly. Stony Plain REA or EQUUS may require that you confirm that you are the registered owner of the property,

or that you are a tenant. If you are a tenant, Stony Plain REA or EQUUS shall have the right, but not the obligation, to perform any or all of the following, including:

- a) verify the identity of the registered owner(s) of the property;
- b) notify the registered owner(s) of the nature of the proposed service and of any other information that Stony Plain REA or EQUUS considers relevant; and
- c) require the registered owner(s) to sign a tenant security agreement with Stony Plain REA or EQUUS consenting to the service and any access to the property required by Stony Plain REA or EQUUS, and for the registered owner(s) to be responsible for your obligations as tenant, jointly and severally, if you fail to comply with these Terms and Conditions.

By making arrangements for electric distribution service with Stony Plain REA as a tenant, you grant your irrevocable consent for Stony Plain REA or EQUUS to communicate with the registered owner(s) for the purposes described in the preceding paragraph.

Stony Plain REA or EQUUS may be unable or unwilling to commence or continue to provide you with electric distribution service, specifically if you do not have the proper permits in place, credit issues have been identified, or other requirements have not been met.

**Information we require from you**

To ensure that you receive superior electric distribution service, Stony Plain REA or EQUUS will require information from you, including, but not limited to, your service requirements, credit information, and some personal information. Stony Plain REA may require credit information from you at the time of connection or require an update to the credit information you maintain with Stony Plain REA anytime thereafter while an electric service is connected, It is important to provide accurate information and to advise us immediately of any changes. Personal information provided by you may be used for a number of purposes, including:

- confirming your identity,
- administering your account, which includes billing, sending you notices or contacting you or the registered owner(s) of the service location,
- credit verification, and
- improving our member service, including monitoring and following up on enquiries and complaints.

Stony Plain REA or EQUUS will protect your personal information and will fully comply with Alberta's *Personal Information Protection Act*, as amended from time to time. This means that Stony Plain REA or EQUUS will not disclose your personal information to anyone unless:

- such disclosure is made in the normal operation of our business;
- you authorize us to do so; for example, by naming somebody as an authorized person on the account,
- it is being provided to a collection agency in the event you default on your payment(s), or
- it is required by a government agency or by law.

We record telephone conversations we have with you as a condition of service to maintain accurate records and to improve our quality standards. We may also use telephone recordings to train our employees or contractors and to meet our obligations under the *Code of Conduct Regulation*, as amended from time to time. By making arrangements for electric distribution service with Stony Plain REA or EQUUS, you consent to such recordings of our telephone conversations with you. You may enquire about your services with us by letter, e-mail, or in-person if you prefer not to have recorded telephone calls with us.

If your account with Stony Plain REA is in your name alone, we will not share any information about that account with anyone other than you unless you authorize us to do so. If you want to appoint an 'authorized person' to act on your behalf, you must

complete a 'Consent to Release to Another' form before Stony Plain REA or EQUUS releases any information about you or your account.

If two or more individuals own the property on which the service location is located, we will only provide billing and service information regarding the account, or make changes to the account, on the direction of the individual who originally made arrangements for electric distribution service with us. Owners as joint tenants or tenants-in-common will be made an 'authorized person' on an account only with the consent of the individual(s) who originally made arrangements for service with us, except as required by law.

### **Meters, reading your meter, meter testing and Automated Metering Infrastructure**

The metering equipment on your property is owned by Stony Plain REA and maintained by Stony Plain REA or EQUUS. If the existing metering equipment is unsuitable for your needs, you will be responsible for the costs of installing new or altering existing equipment.

Stony Plain REA and EQUUS use automated metering infrastructure (AMI) meters, an integrated system of smart meters, communication networks and data management systems that enable two-way communication between your meter and Stony Plain REA and EQUUS' staff. Each device has a unique identification number associated with your account and is transmitted along with the meter reading. All AMI equipment is safe, and all AMI devices are certified to meet government and professional safety standards and operate well within Health Canada's wireless signal guidelines.

In the event AMI is not functioning correctly or if a physical reading of your meter is required as determined by Stony Plain REA or EQUUS, a Stony Plain REA employee or an employee of EQUUS will visit your property.

We will arrange to have the meter on your property tested if you think it is faulty. If the meter is not operating within accepted industry standards, and the fault was not caused by you, we will repair or replace the meter, including any necessary testing, at no cost to you. A charge may apply to you if the meter is found to be measuring the supply of energy within accepted industry standards.

Tampering with a meter is dangerous and is a criminal offence. You must take all reasonable steps to ensure no one tampers or interferes with your metering equipment. You must tell us immediately if you become aware there may be a problem with your metering equipment, for example, if your bill is unusually low or the meter has stopped. You will be billed for the energy we estimate you would have used while your metering equipment was not reading correctly if:

- your metering equipment is tampered or interfered with, or bypassed,
- you take advantage of metering equipment that is inaccurate or not operating correctly, or
- you cause, or allow someone else to cause, any other loss or damage to Stony Plain REA or EQUUS' equipment.

Other charges may apply, such as costs or losses we incur in investigating the interference and in replacing or repairing any damage to the metering equipment. Stony Plain REA or EQUUS may also cease or restrict the energy supply and take legal action against you.

### **Accessing your property**

Stony Plain REA and EQUUS require safe, unobstructed and easy access to your property and require a utility right of way from you as a condition of service to you. 'Utility right of way' means we have the right to access and go on, over or under your land for construction, rebuilding, and upgrading, as well as maintaining and operating Stony Plain REA's utility services.

### **Vegetation management**

Stony Plain REA or EQUUS manage vegetation growth near Stony Plain REA facilities, including the removal of trees and brush. Stony Plain REA or EQUUS is responsible for managing vegetation that encroaches upon all high-voltage lines up to and including the transformer pole. You are responsible for vegetation management on your secondary power lines that are low voltage. You must ensure that any trees or shrubs planted by you do not affect the right of way or they may be removed at your expense.

### **Billing you**

Billing for electric distribution services will be issued to you by your retailer on behalf of Stony Plain REA or directly by EQUUS on behalf of Stony Plain REA. Stony Plain REA or EQUUS may also invoice you directly for other services such as member contributions, investment riders, or other services covered in these Terms and Conditions.

For additional services, each service will be billed separately.

- Payment is required in full by the due date on the bill.
- If you have accrued overdue charges, any payments will be applied first to overdue charges and then to your current bill.
- Payments received by Stony Plain REA or EQUUS after the due date will have a late payment charge applied on a per service basis.
- If you think there are any discrepancies with your bill, please contact Stony Plain REA or EQUUS immediately. Please note that in the event of any disputes, you are still required to pay the current bill.
- If your bank dishonours any payment you make, we will charge a dishonoured payment charge, on a per service basis, in addition to recovering all other amounts owed to us.
- To the extent permitted by law, in the event of an overpayment by you caused by our billing or meter error, Stony Plain REA or EQUUS will refund up to 24 months of the amount of the error to you. To the extent permitted by law, in the event of an underpayment by you caused by our billing or meter error, Stony Plain REA or EQUUS will charge up to 12 months of the amount of the error to you. Stony Plain REA or EQUUS will not pay or charge interest on any overpayment or underpayment that is made as a result of our billing or meter error.

### **Establishment of Credit or Deposits**

Stony Plain REA, or EQUUS, at their sole discretion and acting reasonably, reserve the right to request members to establish credit with Stony Plain REA by way of a deposit or other acceptable method for any amounts in relation to any services provided by Stony Plain REA or EQUUS to you under these Terms and Conditions.

### **Amount of Security Deposits**

Stony Plain REA, or EQUUS, at their sole discretion and acting reasonably, will determine the amount to be deposited at the time of the service application or upon you entering into any new or varying any existing contractual arrangements with Stony Plain REA or EQUUS.

### **Use of Security Deposits**

If a member fails to pay an amount billed when due, Stony Plain REA or EQUUS may, at their sole discretion, apply all or any portion of a member's security deposit toward payment of the outstanding amounts or any subsequent unpaid costs incurred by Stony Plain REA or EQUUS, including interest and any late payment charges. When Stony Plain REA or EQUUS has taken this step, the member may be required to pay to Stony Plain REA or EQUUS the amount deducted from the member's security deposit. Upon termination of a service or any contractual arrangement between the member and Stony Plain REA, Stony Plain REA or EQUUS may apply all or any portion of a member's security deposit toward payment of any amount due, including

late payment charges or interest (or both), and owing by that member.

Stony Plain REA or EQUUS reserve the right, in their sole discretion, to reject any application for credit for failing to comply with Stony Plain REA's credit and deposit criteria.

### **Interest and Dishonoured Payment Charges**

An interest charge of 2.0% per month (26.82% APR) is applied to a member's account if Stony Plain REA or EQUUS has not received the member's bill payment by the last day of the month in which that bill is issued.

Stony Plain REA or EQUUS reserve the right to assess a service charge, on a per service basis, to the member in respect of any dishonoured payment returned by the member's bank for any reason as defined in Appendix A: Service Charges under these Terms and Conditions. Any such interest or dishonoured payment charge constitutes Stony Plain REA or EQUUS' pre-estimation of liquidated damages, and is not a penalty.

### **Collections**

Any invoice rendered for which valid payment has not been received by the due date shall be considered past due. On the first day following the payment due date, interest charges as set out above will apply to all overdue billed amounts, including arrears and previously unpaid late payment charges. Failure to make payments on time will also be subject to normal credit collection actions, which may include, without limitation: reminder letters; notification by telephone; use of collection agencies; withholding or limiting of additional service(s); disconnection of service and legal action.

In the event Stony Plain REA or EQUUS is required to take legal action against you to collect past due accounts, you agree to pay *any and all* legal costs incurred by Stony Plain REA or EQUUS, including disbursements, *on a solicitor-and-client basis*.

### **Your responsibilities to protect Stony Plain REA's equipment and facilities**

It is your responsibility to protect Stony Plain REA's equipment and facilities that are located on your property. You cannot install any structure that could interfere with our facilities' proper and safe operation, or that does not comply with legislation. You may not modify, change or extend our facilities in any way.

You are also responsible for the maintenance, repair, replacement, enhancement, and safety of all your secondary facilities. You must ensure that your secondary facilities comply with the Canadian Electrical Code and the Alberta Electrical Utility Code. You may not use the service if it causes interference with anyone else's service. At our request, you agree to take whatever action Stony Plain REA or EQUUS requires to correct the interference or disturbance; otherwise Stony Plain REA or EQUUS is entitled to disconnect your service.

The equipment used to deliver energy to you has a limited capacity. You must inform us if you expect to substantially increase the amount of electricity you use so that we can determine if your current service is capable of meeting this increased load.

## **2 DISCONNECTION**

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### **Disconnection of your energy supply**

You must provide us with two business days' notice if you want your service temporarily disconnected, otherwise, you will continue to be responsible for payment of electric distribution services. Disconnection and re-connection charges will apply. Once the service is temporarily disconnected, you agree to pay a monthly idle service charge.

You can also request to have your service permanently disconnected. Once appropriate arrangements have been made for the disconnection, your final billing will be processed and sent for payment. You will provide us access to your property so that we may remove our facilities at our discretion.

### **Disconnection by us for non-payment**

We may disconnect your service if you fail to pay your bill(s) by the due date. We may disconnect the service to the property to which the unpaid bill relates, and any other property to which we supply you with services. ***From October 15 to April 15, or at any other time that the temperature is forecasted to be below 0 degrees Celsius, Stony Plain REA or EQUUS will not completely disconnect your residential or farm classified services for non-payment, but will instead remotely limit the amount of electricity used by you.*** Unless otherwise agreed in writing, Stony Plain REA or EQUUS will not reconnect your service(s) or remove the load limit applied to your service(s) until your account is paid in full.

### **Disconnection at request of the retailer**

A retailer can request Stony Plain REA or EQUUS to disconnect your service and we are required to comply with this request if it is provided for in the agreement EQUUS has with the retailer. To the extent permitted by law, if you are returned to Stony Plain REA or EQUUS for any reason by a retailer, and you have any unpaid or overdue bills on accounts you hold with us at any property, the returned account(s) will be deemed to be idle service(s) and placed on an idle service account with energy supply disconnected until payment in full on all overdue account(s) is made.

### **Disconnection for other reasons**

Your service may be disconnected without notice for safety reasons or where we must protect people or property. We may also disconnect your service if:

- there is reasonable evidence that you have tampered with or damaged any of Stony Plain REA's facilities,
- there is evidence of theft or other illegal activity,
- any equipment at your property does not comply with the requirements of Stony Plain REA or EQUUS' standards,
- there is a member-owned transfer switch on a Stony Plain REA transformer pole,
- you deny us reasonable access, or access is not safe, unobstructed and easy,
- you threaten, assault or harass any of our staff, agents, or contractors,
- you have unpaid bills on accounts you hold with us at any other property, or
- you fail to meet any of these Terms and Conditions.

If your service is disconnected, you must still pay the full amount outstanding on your account, including any disconnection charge and other charges.

### **Disconnection notice**

Except in the case of requested, agreed to, or emergency disconnections, we will give you at least seven days' written notice by regular mail to the mailing address listed on your account of our intent to disconnect your service(s). Stony Plain REA or EQUUS, will have the right, but not the obligation, to disconnect your service(s) any time thereafter until the circumstances causing the disconnection are corrected, such correction to be determined solely by Stony Plain REA or EQUUS.

## **3 CONSTRUCTION**

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### **Building your new service or changing your existing service**

Stony Plain REA may invest in new construction of power lines for our members. For new services or changes to your existing service, we will complete the design of your service requirements, and will provide you with a quotation for construction. Your quote for construction will include:

- the cost to either build the line extension for you or modify your existing service,
- the cost to upgrade Stony Plain REA's facilities, if required, and

- any construction costs required by another utility to facilitate your new service.

Stony Plain REA or EQUUS may construct facilities on your property that serve more than one member only upon consultation with you, and only if it is determined by Stony Plain REA to be the most economically viable option.

Some credits may apply which would reduce your costs such as investments made by Stony Plain REA to the cost of your service.

Stony Plain REA may invest in new and transferred services of those members who qualify, designed to assist in minimizing costs for the construction of a new service and for EQUUS to recover the capital cost component of your new or transferred service. Recovery of this investment includes a repayment schedule, including applicable interest charges, which is included in your monthly distribution tariff charges as an Investment Rider (see Appendix B: Stony Plain REA Schedule of Rates for more information) with repayment terms to a maximum of 660 months. We secure this investment by registering an encumbrance on your property until the investment amount is fully repaid.

Stony Plain REA or EQUUS may require you to sign a Construction Commitment Agreement before Stony Plain REA or EQUUS construct the new service or makes changes to the existing service. In the event that you cancel construction, you agree to pay any cancellation costs related to the cancellation of the service which are incurred by Stony Plain REA or EQUUS. Stony Plain REA or EQUUS reserve the right, at their discretion, to require you to provide security acceptable to Stony Plain REA or EQUUS to cover any costs related to cancellation of the service as provided for in the Construction Commitment Agreement or as set out in any quotation for construction.

#### **Electric Service Contract (ESC) and Electric Service Agreement (ESA)**

An Electric Service Contract will be required for all new or transferred services or upgrades where an ESC is not present. The ESC shall be signed by the applicant and not by its Agents. In the absence of a signed ESC, the supplying of an electric service by Stony Plain REA and the acceptance thereof by the applicant shall be deemed to constitute an ESC by and between Stony Plain REA and the applicant for delivery, acceptance and payment for electric service under Stony Plain REA's applicable distribution tariff and these Terms and Conditions.

An Electric Service Agreement (ESA) may be required for all new or transferred services with an expected peak demand equal to or greater than 75 kVA and may be registered on the land title as an interest in land in favour of Stony Plain REA if the applicant is the registered owner of the service location. If the applicant is not the registered owner, other and additional forms of security may be required. New or transferred services with an expected peak demand less than 75 kVA may, at Stony Plain REA's discretion, require a member to sign an ESA with Stony Plain REA.

#### **Early Termination**

If the service is no longer required by the member, the service is terminated by either party pursuant to a written agreement or these Terms and Conditions, or the member elects to transfer their electric distribution service to another distribution system owner, the member will pay Stony Plain REA the following amounts as liquidated damages and not as a penalty:

- a) The replacement cost-new-less-depreciation (RCN-D) of the member facilities used to provide service to the member;
- b) Stony Plain REA or EQUUS' costs to remove any existing facilities serving the member;
- c) Less, the amount paid by a distribution system owner pursuant to an agreement providing for transfer of the distribution system assets at the member's service location.  
(the "**Early Termination Charge**").

The Early Termination Charge shall not, under any circumstances, produce a credit or amount payable to the member.

### **Transfer of Contractual Obligations**

All services, whether or not they require Stony Plain REA or EQUUS' assignment consent, that are transferred or assigned to, or used or assumed by, a person taking over the operation or use of the member's facilities, including without limitation, any affiliate or successor to the previous member and, if applicable, the registered owner(s), from time to time, of the land on which the facilities are located, shall be subject to the terms of the ESC(s) or ESA(s) of the previous member(s), along with the billing and demand history. Any change in service requirements as a result of such transfer or assignment shall be made in accordance with these Terms and Conditions. The existing contractual arrangements will remain in place until any new agreements have been approved and accepted by both parties. It is the sole responsibility of the person who is taking over the use or operation of an existing service to undertake through due diligence with respect to the existence of, and all terms of, any existing ESC or ESA associated with the service.

### **Paperwork and payment**

Once you have decided to proceed with construction, you must sign all necessary documentation. Once the paperwork is completed and you have made payment to Stony Plain REA or EQUUS, we will schedule a date for your construction.

Construction typically occurs within six (6) to eight (8) weeks.

If you decide that the original plans do not meet your needs after the original scope of work is determined, any changes to the original design and estimate will require a Change of Work Order to be signed by you. The revised Change of Work Order will also cover any additional payment required before Stony Plain REA or EQUUS starts construction. If you cancel construction, you will be responsible for any stranded costs incurred by us as set out in any quotation for construction or as set out in any Construction Commitment Agreement between you and Stony Plain REA or EQUUS.

### **Yard lights**

We will maintain a yard light for a nominal monthly charge.

## **4 GENERAL**

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### **Continuous supply and interruption**

Stony Plain REA or EQUUS may not be able to provide a continuous and uninterrupted supply of energy to your property due to circumstances or events beyond our control. We are unable to give advance notice of sudden, unplanned interruptions but we will use our best efforts to notify you at least two days in advance of any planned interruptions. Some examples of planned interruptions include the facilitation of construction, the installation, maintenance, repair, replacement or inspection of any of Stony Plain REA's facilities or activities by Stony Plain REA or EQUUS to maintain the safety and reliability of the distribution system.

Where nature, acts of God, or other extraordinary forces (such as war or labour disputes) outside Stony Plain REA or EQUUS' or your control prevent us from providing a continuous supply of energy, our responsibilities will be relieved and suspended during the duration of the circumstance(s) and Stony Plain REA and EQUUS will not be liable for any failure to perform its obligations under these Terms and Conditions. We will give you as much notice as reasonably possible in the event of such occurrences.

Following an interruption, we will resume the supply of your energy as soon as we reasonably can.

### **Liability of Stony Plain REA and EQUUS**

To the extent permitted by law, Stony Plain REA and EQUUS are not liable for any loss, injury, damage, expense, charge, cost or liability of any kind, whether from direct, indirect, special or consequential nature; except for direct damages to your

property caused by the negligent acts or omissions of Stony Plain REA or EQUUS, their employees or agents or caused by any failure or defect in the provision of electric distribution service by Stony Plain REA or EQUUS to you. Indirect, special or consequential loss, injury or damage includes loss of revenue, loss of profits, loss of earnings, loss of production, loss of contract, cost of purchased or replacement capacity and energy, cost of capital, loss of use of any facilities or property, or any other similar damage or loss whatsoever, arising out of or in any way connected with the failure, defect, fluctuation, reduction or interruption in the provision of electric distribution service to you. Notwithstanding the forgoing, each of Stony Plain REA, EQUUS and you waives all rights of recourse against the other party and agree to indemnify, defend and hold harmless the other party from and against any claims made by third parties for damage to, or loss of third party property, and injury to or death of any third party, in each case to the extent caused by the indemnifying party, and arising out of or in relation to the provision of electric distribution service by Stony Plain REA or EQUUS.

**Contacting you**

Any notice, bill or other communication Stony Plain REA or EQUUS sends to you will be either:

- delivered to your service site;
- mailed to the last postal address you have provided to us;
- sent to the latest fax number you have given us; or
- e-mailed to you at the latest e-mail address you supplied to us.

Our notices or bills are deemed to be received by you:

- on the day of delivery if delivered to your service site;
- three days after being posted to you; or
- on the day of being sent (without a notice of rejection) if we faxed or e-mailed them.

## APPENDIX A: SERVICE CHARGES

Stony Plain REA or EQUUS will invoice for services in addition to Stony Plain REA’s monthly distribution tariff, as follows, and on a per service basis where applicable (GST will be added to all amounts unless otherwise specified below):

**Member security deposits** (Where applicable)

- Deposit \$Actual Cost  
(Minimum deposit amount of \$250); no interest is paid on deposits held by Stony Plain REA or EQUUS

**Reconnection/disconnection of service** (Per visit)

- During regular business hours, call received by 4 p.m. \$115.00
- Weekends, holidays and after hours (4 p.m. to 8 a.m.) \$230.00

**Metering charges**

- Meter test (per meter tested and if meter is accurate) \$150.00
- Digital meter request \$200.00
- Off-cycle meter read \$115.00
- Interval metering monthly charge \$Actual Cost  
(Interval Meter request determined on a per site visit, including all capital and installation costs)

Meter disputes, which includes a meter test, determined to be the Member’s facilities and not Stony Plain REA facilities, all costs will be the responsibility of the member \$Actual Cost

**Fault visit** (if fault proves NOT to be supply or metering problem)

- During regular business hours, call received by 4 p.m. \$115.00
- Weekends, holidays and after hours (4 p.m. to 8 a.m.) \$230.00

**Vegetation**

- Trimming charges billed on an hourly basis \$150.00 per hour

**Value added services**

- Yard light operating charge per month \$10.00

**Administration**

- Dishonoured payment \$30.00
- Late payment charge 2% per month
- On site debt collection charge \$115.00
- On-site debt notification charge (Doorknocker) \$115.00
- CER Early Termination Charge \$150.00
  
- Additional Member Usage Information \$25.00 per hour
- Copy of invoice or transactions/consumption history \$25.00

**APPENDIX B: SCHEDULE OF RATES**

**Insert Current Approved Rate Schedule**